Program Costs

Florida Resident Tuition	2,940
Out of State Tuition	11,760
Registration, Activity, Lab, Test, Insurance and Trust Fees	378
Books/Supplies	722
Industry Certification Costs	577
Florida Resident Total	4,617
Out of State Total	13,437

Prices are subject to change without notice.

Fees listed are based on the number of class days according to the Broward County Public Schools' calendar.

Accreditation

For information about national and program accreditation, contact the institution.

Campus Information

Obtain information regarding faculty, code of conduct, campus map, school calendar and grievance information, by scanning the QR code below or in the McFatter Technical College and High School catalog available upon request.

7/18

BROWARD
Established 1915
County Public Schools

McFatter Technical College and Technical High School

Main Campus
6500 Nova Drive | Davie, FL 33317 | 754.321.5700

Broward Fire Academy Campus
2600 S.W. 71 Terrace | Davie, FL 33314 | 754.321.1300

Jeanette L. Johnson, Director
Ellen J. Albano, Assistant Director
Cara A. Daniel, Assistant Director
Larry Rothman, Assistant Director

www.mcfattertechnicalcollege.edu

The William T. McFatter Technical College and Technical High School has a vision to change the lives of people from all backgrounds through innovative education.

In working to achieve this vision, it is our mission to promote excellence in academic, career, and technical studies in order to prepare students to enter and remain competitive in a global workforce.

Network Support Services

McFATTER

Where Your Next Chapter Begins...

Program Description

Network Support Services prepares students for three of the most important aspects of designing and administering a computer network. In this program, lab simulation software and equipment are used as learning tools. Through simulation software, current networking hardware is used to help students understand the physical components from an industry perspective. Configuration scenarios are designed to prepare students for industry certification exams recognized in the IT field. State approved course content and certification preparation are addressed throughout the program. Students will be prepared to take three computer industry certification exams as they progress through the program coursework. The Network Support Services program is delivered in the Communications building. The classroom and lab are equipped with relevant equipment and software to deliver the program content.

The content includes but is not limited to instruction in computer literacy; software application support; basic hardware configuration and troubleshooting; networking technologies, security, and administration; and customer service and human relations skills.

Visit www.mcfattertechnicalcollege.edu/network-support-services for additional information.

Admission Requirements

Schedule the Tests of Adult Basic Education (TABE) ($15) or provide official documentation for a TABE exemption to your program counselor.

Schedule an appointment with your program counselor for TABE results and/or a program specific orientation.

Register for classes during open enrollment. Please be advised that registration runs on a first come, first served basis.

For additional information, please contact the Office of Admissions at (754) 321-5700.

Program Hours and Schedule

1050 hours I 10 Months I Traditional

Monday – Friday, 8:00 am - 2:30 pm

Classes begin three times a year in August, January and June.

Courses

- Information Technology Assistant   150 Hours
- Computer Support Assistant   150 Hours
- Network Support Help Desk Assistant   150 Hours
- Network Support Administrator   150 Hours
- Senior Network Administrator   150 Hours
- Wireless Network Administrator   150 Hours
- Data Communications Analyst   150 Hours

Distance Education/Hybrid Courses:
Students enrolled in distance education and/or hybrid courses should have daily access to a computer with internet and must have a valid email address that they check daily. Additionally, students should have all necessary hardware and software components required by their technology program or adult education course.

Industry Certification and Licensure

- CompTIA A+
- CompTIA Network+
- Cisco Certified Entry Network Technician (CCENT)
- Cisco Certified Network Associate (CCNA)

Employment Opportunities

- Network System Administrators
- Field Technicians
- Helpdesk Support
- Network Designers
- IT Technician
- Computer Repair Technician
- NOC Technician

Articulation

Upon completion of the program and meeting eligibility requirements, students may be awarded credits toward an Associate of Science (A.S.) Degree or Associate of Applied Science (A.A.S.) Degree at selected Florida state colleges.

Transfer Policy

Students with prior training or experience may be eligible for advanced placement upon approval of the institution.

Financial Services

Financial Aid - Financial assistance is available to those who qualify. Visit fafsa.ed.gov to apply.

Refunds - Refunds are available within 5 days of the start of a term. After 5 days, requests must be made in writing. A student is entitled to a full refund of fees if a course is cancelled by the college. For complete information, please see School Board Policy 6607.

Grading System

The district prescribed guidelines are used to evaluate student performance as follows:

A	90-100%	D	60-69%
B	80-89%	F	0-59%
C	70-79%	I	Incomplete