

PROGRAM DESCRIPTION

1050 Hours | 10 Months | Traditional

Monday - Friday, 8:00am - 2:30pm

This program offers a sequence of courses that provides coherent and rigorous content aligned with challenging academic standards and relevant technical knowledge and skills needed to prepare for further education and careers in network support services positions in the Information Technology career cluster; provides technical skill proficiency, and includes competency based applied learning that contributes to the academic knowledge, higher order reasoning and problem-solving skills, work attitudes, general employability skills, technical skills, and occupation-specific skills, and knowledge of all aspects of the Information Technology career cluster.

The Network Support Services program students study traditional networking theory as well as practical application with the use of simulations and physical equipment. The program focuses not only on the Internet as a whole, but also on configuring and administering the networks that compose it. Students will be able to configure, verify, administer, and troubleshoot corporate, home, and small office routers and switches using *Cisco IOS*, a command-line operating system, with the use of programs such as *HyperTerminal* and *Cisco Packet Tracer*.

The School Board of Broward County, Florida

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McFATTER TECHNICAL COLLEGE McFATTER TECHNICAL HIGH SCHOOL 6500 Nova Drive | Davie, FL 33317 | 754.321.5700

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**McFatter Technical College is Accredited
by the Commission of the Council on
Occupational Education (COE)**

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Network Support Services



COURSES

■ Information Technology Assistant	150 Hours
■ Computer Support Assistant	150 Hours
■ Network Support Help Desk Assistant	150 Hours
■ Network Support Administrator	150 Hours
■ Senior Network Administrator	150 Hours
■ Wireless Network Administrator	150 Hours
■ Data Communications Analyst	150 Hours

INDUSTRY CERTIFICATION

Students will be prepared to take exams in CompTIA A+, CompTIA Network+, CISCO CCNET, CISCO CCNA.

ARTICULATION

Upon completion and meeting eligibility requirements, students may be awarded credits toward an Associate Degree by selected Florida State Colleges.

EMPLOYMENT OPPORTUNITIES

Information technology assistant, computer support assistant, network support help desk assistant, network support administrator, senior network administrator, wireless network administrator, or data communications analyst.

PREREQUISITES

- Complete placement test (TABE). Acceptable scores are 9.0 in Reading, 9.0 in Math, and 9.0 in Language.
- Schedule an appointment with the program counselor by calling 754.321.5814 and attend orientation.
- Enroll in ABE/AAAE remedial classes, if necessary.
- Meet with a Financial Aid Advisor if needed.

For additional information,
call the program counselor/advisor at
754.321.5700.

